

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

Question	Answer
if I take a vehicle in trade at one facility, then transfer to another facility within our group, will info transfer into that facility	Yes, the vehicle will move from one Book of Registry to another through a wholesale transfer
WHAT IF YOU DON'T HAVE THE TITLE WHEN YOU PUT THE CAR IN INVENTORY?	You need a title to add it to the Book of Registry. Add it to your Book of Registry when you have the title.
I represent _____, we sell over 50,000 per year, can i have someone contact me as I have several questions regarding our operation. Thank You	Hi George! We've spoken. Call me if you need anything else - Preeti
How would a consignment vehicle differ on purchase deatil	You simply have to mark it as a Consignment purchase
WHERE IS THE TEMP?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Would an eMV-50 be used for an out of state deal?	No, you would use a secure paper MV-50 for out of state sales/transfers
will the letters come from Verifi? i'll be waiting for 9 letters and would like to give a heads up to the locations to look for the letter	Letters containing the Shared Secret (passcode) for your facility will arrive via USPS (mail) within a week of registering and signing the FPA.
How do we find out about DMS integration?	Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard team will respond with details about the optional integration
How do they knowwho the dealer principal and office manager are?	We don't. We're addressing the letters to the title of the person who has this role at the dealership
wahqt about vehicles sold at auction for hard copy MV50	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accomplishing auction sales through the VERIFI system.
ARE WE USING PLAIN PAPER FOR MV50 TEMP	Yes. The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
IF DOING A DEAL AND IT IS A TRADE IN VEHICLE WILL THE INFORMATION PULL OVER FROM OUR OPERATING SYSTEM TO FILL IN THE FIELDS	Yes, the vehicle will move from one Book of Registry to another through a wholesale transfer
NEW USERS HOW ARE THEY SETTING UP THEIR PASSWORDS	One user for the facility registers and signs the FPA. Once registration is complete and you receive the Shared Secret (passcode) letter by USPS mail, you can invite additional users to VERIFI for your facility
CAN THE TEMP BE PRINTED BEFORE WE ISSUE PLATES?	The plate number goes on the TCR.
What happens after 6PM	VERIFI is available 24/7. Help Desk is available from 6AM to 8PM, 7 days a week and 365 days a year. You can still submit a ticket and the Help Desk team will respond the next day.
We have multiple franchises under one shared facility. Is 7 Users really the max?	We are discussing increasing the maximum number of users with the DMV
Can we receive Guarantee of Verifi's backout systems?	Unsure what this means, but VERIFI is designed to be a highly available system and we do not anticipate any downtime during peak hours.
Can the printers be on a network or do they have to be slaved?	You can use wireless, network or computer-attached (slaved) printers
Will there be charges to correct an MV-50	You can save the eMV-50 till all the information is available and correct, and there is not charge for this. However, if you need to make a correction after the transfer has been completed, you'd have to issue a new eMV-50
Who would be the contact for our DMS to reach out to at Verfi	Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard team will respond with details about the optional integration
can the cuomer sign electronically	No, the customer would sign the customer copy of the eMV-50 printed from VERIFI
when will the number of users be increased?	We are discussing increasing the maximum number of users with the DMV
will a paper MV50 need to be done when it is going to a dealer out of NY State	Yes, you would use a secure paper MV-50 for out of state sales/transfers
can you give users access to more than 1 facility?	Yes, but you'd have to register all your facilities, sign the FPA for each and then invite users to each facility account.
Are intergrated with any DMS as yet?	We've provided integration information to over 35 DMS providers. Some of them are working on integration, others are still reviewing the information that was provided.
Doesn't NYDMV require a 2 digit "code" for the color instead of the full name - BL not Blue?	The 2- character color code is still being passed to the DMV, but this happens on the backend. The user interface (screens) for VERIFI will display the color name
Can the same person register and be admin for multiple stores?	Yes.
Will we have to send any portion of this EMV-50 to DMV or PSP?	The customer will take printed copies to the DMV and you can give printed copies to the PSP but the dealer doesn't have to print these for the DMV.

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Do we have to print eMV50 and still submit it to our local DMV for processing?	You can print a copy for your records, but you don't need to print this for the DMV
Also, will we be able to do MV50's in advance for a weekend deal when none of the title clerks are in the office?	Will get back to you on this after discussing with the DMV
What is the deadline for registration?	We are encouraging dealers to register for VERIFI by June 30th
Will a new plate log be required still?	Will get back to you on this after discussing with the DMV
Can a dealer use a paper MV50 at their discretion?	Dealers may use the secure paper MV-50 forms in these circumstances: <ul style="list-style-type: none"> - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to VERIFI is restored, this information must be updated in VERIFI; or, - For out of state vehicle sales and transfers <p>Exempt dealers will be using secure paper MV-50s exclusively to record vehicle sales.</p>
What happens if your admin leaves the facility?	Will get back to you on this after discussing with the DMV
when will we be mandated to use this system?	VERIFI is scheduled to be launched in the Summer of 2018 and all Non Exempt dealers will be required to use VERIFI.
Does everyone have to register or just one person in the dealership?	One contact (authorized to sign the Facility Participation Agreement) has to register for each facility. Once registration is complete, they can invite additional users.
how do you get a temp for the window?	You will be able to print this from VERIFI
do you have to sent the receipt to the dmv?	The Transaction receipt can be printed from VERIFI and sent with additional paperwork to the DMV.
Will we have to upload our inventory upon enrollment? and how far back do we have to go?	Yes, your active vehicle inventory has to be uploaded or be available in VERIFI once you start using VERIFI. We'll get back to you on the question about how far back you need to go.
is the book of registry like your police book ??	Yes.
How many copies will we need to print out for a deal? Would we still need to send a copy to Albany?	You only need to print a customer copy of the eMV50 and a copy for your records (if you like).
what if you buy a car at an auction online and they have to send you the title, can you enter the title number at a later date?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accomplishing auction sales through the VERIFI system.
would I as the title clerk, be able to correct a eMV-50 that the F&I person entered?	If the eMV-50 has been saved, you will be able to correct it without a new charge
Would you be able to go back and edit an exiting mv-50. Ex: removing or adding an individuals name.	You can correct a transfer but you will be charged an new fee (\$5 + \$1.93)
What if the Biller makes a mistake on the MILEAGE	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be charged a new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
Can WE USE Dealer assigned STK# in our sequence?	Yes! We give you a field in VERIFI to record this information
IS there an DMV ESCROW account that can be set up INSTEAD of checking or Credit Card.?	Unsure what this means, could we get additional clarification?
How can WE EDIT IT?	If this is about editing an eMV-50
IS THERE A COST FOR THIS PROGRAM?	There is no cost for using VERIFI. There is a \$1.93 transaction fee for filing an eMV-50 in addition to the current \$5 MV-50 fee.
HOW DO HANDWRITES GET STOCKED OUT OF BOOK OF REGISTRY.	Unsure what this means, could you please clarify?
Why would you put client wanted a different color if this is the inventory	Sorry, just made up a reason during my demo. I'll use a generic reason next time! - Preeti
Can you show us a new plate or transfer of registration	Please share your contact information through Peter Marthy and we can demo this to you. Alternately, I can include this in the next Webinar as well - Preeti
So you're printing a paper MV50 for the customer to sign?	Yes
once vehicle information has been submitted, can anyone modify it?	If you are an authorized facility user in VERIFI, you can modify certain (limited) fields in the Book of Registry.
we will still need an additional printed copy of the mv-50 to send to the local dmv for registration purposes	You can print a copy for your records, but you don't need to print this for the DMV

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<p>We will still be keeping paper books of registry? Used cars are given stock numbers out of the police book, so how will we be consistent with numbers when there are multiple people taking in trades?</p>	<p>Will get back to you on this after discussing with the DMV</p>
<p>HOW LONG FOR THE LETTER TO ARRIVE Until the Auction system is set up, we can continue to use paper mv50s?</p>	<p>The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail. Yes</p>
<p>IF YOU CANCEL A TRANSFER IS THE FEE STILL CHARGED Is this Mandatory and when will it be mandated?</p>	<p>Yes VERIFI is scheduled to be launched in the Summer of 2018 and all Non Exempt dealers will be required to use VERIFI.</p>
<p>Do we need to send emv50 with customer signature to dmv separately? how much is the mv50 fee and the transfer fee?</p>	<p>No The statutory fee for all MV-50 forms, both electronic and secure paper, remains unchanged at \$5. There is a separate \$1.93 transaction fee for each submitted electronic MV-50 (eMV-50).</p>
<p>WILL INVENTORY AUTOMATICALLY BE DOWNLOADED THROUGH THE MANUFACTURER DO YOU STILL PAY IF YOU CANCEL</p>	<p>No, however we can help you with uploading your inventory into your Book of Registry. Once you submit a transfer, you've already been charged the fee for the eMV-50 and the transaction (\$5 + \$1.93). If you decide to cancel the transfer, you will simply need to provide a reason and attest to why the transfer was cancelled.</p>
<p>Will the BOR retain and give you the option to select the purchaser information for wholesalers that purchase frequently - for instance Does the MV82 electronically submit along with the MV50?</p>	<p>This is a good idea, we will get back to you on this after discussing with the DMV The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.</p>
<p>if a vin is in bor incorrectly how do you resolve Do each Title Clerk and F&I Manager User in the dealership have to register?</p>	<p>You can delete a vehicle, provide a reason for deleting it and add it back in correctly. The administrator signing the Facility Participation Agreement needs to register once and will be able to invite additional users. Those users simply have to confirm their email address and phone number in order to create VERIFI accounts.</p>
<p>if a vehicle is not a ny title why do you have to have county what if transfer is completed and the transfer or deal is canceled by the customer / other dealer?</p>	<p>Thanks for this feedback, we'll record it for improving the product. You can cancel a transfer in VERIFI before the registration has been processed.</p>
<p>will signed docs be required to complete final registration at dmv? you said payment is taken when an emv50 is generated so if i sold 20 cars in one day i would have 20 transactions coming out or would it be one lump sum for the day? So this will have all of my inventory listed? What is the purpose of adding the inventory to verifi? Do we have to add our vehicle inventory?</p>	<p>Will get back to you on this after discussing with the DMV Each eMV-50 is processed individually and therefore it would be 20 individual transactions and payments. These will be deducted from your drawdown account. Yes, once your inventory is uploaded or entered into VERIFI The VERIFI Book of Registry replaces the paper Book of Registry.</p>
<p>How will the inventory be loaded into verifi?</p>	<p>This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you.</p>
<p>CAN ANY USER OF THE FACILITY ORDER BOOKS? OR IT HAS TO BE ORDERED BY THE ADM?</p>	<p>The Administrator will certainly have book ordering privileges and can assign (or not assign) this privilege to other VERIFI users for the Facility.</p>
<p>IF WE SELL OUT OF STATE THEN WE WILL NEED TO USE PAPER MV50? YES IF WE HAVE TO VOID OR MAKE CHANGES TO THE MV50, IS IT EASY TO EDIT THE INFORMATION? IS THERE ANY PROBLEM</p>	<p>Yes If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be charged a new fee (\$5 + \$1.93). You can make this correction before the registration has been processed. You can also cancel a transfer before registration is processed.</p>
<p>Is the fee for every fee \$6.93 for each MV-50 transaction? Can you go through the process for preparing a transmittal?</p>	<p>Yes, for every eMV-50 that is submitted in VERIFI Unsure about this request. Please clarify and we'd be happy to demo this to you or include it in a future webinar.</p>

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In regards to wholesaling vehicles, if we send 50 cars to an auction and are not sure of the buyers until after they are sold how will that work?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accomplishing auction sales through the VERIFI system.
How would I transfer a vehicle to a dealer who is exempt from VERIFI? Do I print a copy of the mv-50 to attach to the title?	Will get back to you on this after discussing with the DMV
DOES IT NEED TO PRINT IN PINK OR WHITE PAPERW IS OK	Plain, white paper is fine for printing documents from VERIFI
I EMAILED MYSELF BUT HOW WILL I GO BACK AFTER TO SIGN OFF	There is a logout button at the top of the page.
WHAT IF 2 FACILITIES	Unsure about this question, please clarify.
WHAT IF YOU DO NOT HAVE THE TITLE FROM THE CUSTOMER AND A DUPLICATE IS FILED FOR	Unsure about this question, it seems incomplete
how soon to cancel	You can cancel a transfer in VERIFI before the registration has been processed.
If the customer change vehicles how soon we could cancel thr tranfer	You can cancel a transfer in VERIFI before the registration has been processed.
can you assign two admins incase om leaves facility	Will get back to you on this after discussing with the DMV
Does integrating with DMS cut down the time it seems to take to fill in all the boxes?	Yes
This seems to be a lengthy process	Sorry!
will we have to use a paper MV50 for a dealer trade / dealer to dealer transaction?	An electronic MV-50W (eMV-50W) will have to be used for in-state transfers
Will this intergrate with Reynolds ?	We've reached out to Reynolds and Reynolds and other DMS providers and provided them integration information. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com ; the Vanguard team will respond with details about the optional integration
For adding vehicles, when we get a Bus and put in the vin, it always pulls up the chassis Make and model, not the completed bus Make and Model. How do we change that? Can we override the information?	Will get back to you on this after discussing with the DMV
DO WE NEED TO HAVE A PHYSICAL COPY OF THE VEHICLE BOOK OF REGISTRY AND THE ONLINE VERSION ?	Will get back to you on this after discussing with the DMV
IS VERIFI MANDATORY FOR EVERY DEALER?	VERIFI is mandatory for Non Exempt dealers.
How would we assign the next stock number to log in the new inventory?	You can enter this in an optional field provided in VERIFI
IF WE ARE DOING AN OUT OF STATE TRANSACTION EVEN THOUGH WE ARE USING A HARD COPY MV-50 DO WE STILL HAVE TO USE THE ELECTRONIC PROCESS TO TO TRANSFER OWNERSHIP?	Will get back to you on this after discussing with the DMV
Can anyone assigned to print MV50s, see others peoples work?	Unsure about this question, are you asking about users in your own Facility?
Is it going to pull all our inventory from our DMS? or will we have to do double entry?	This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
What if a customer trades in a leased vehicle, then the prior owner would be the leasing company rather than the customer, how will it know which to put, and we won't have the title until the vehicle has been paid off	Will get back to you on this after discussing with the DMV
I have multiple dealerships. How do I register with the same email address for multiple Facility IDs? It isn't letting me register a second facility.	You should be able to register multiple facilities with the same email address. Please do reach out to the Help Desk if you are experiencing issues with this, by phone - 1 833 VERIFIN (1 833 837-4346)and by email - register@verifiny.com
Our title clerks work for multiple dealers. Are you saying they will need multiple email addresses?	They will need multiple VERIFI accounts (one account for each facility)
If you use a paper MV50 for an out of state transection, do you still need to enter it into the verifi system?	You will need to enter the secure paper MV-50 number in VERIFI
The transaction I mean?	Unsure about this question, it seems incomplete

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Does each user need to complete the registration process for the facility?	The administrator signing the Facility Participation Agreement needs to register once and will be able to invite additional users. Those users simply have to confirm their email address and phone number in order to create VERIFI accounts.
How will the facility be charged for the e forms?	The facility would fund a drawdown account (the minimum balance is \$346.50 which covers 50 eMV-50 transactions). The fee for each eMV-50 submitted, will be deducted from the drawdown account. The drawdown account can be funded by ACH or Credit Card.
can you be on more than one facility	Yes
how would the mv82 work	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
Can your login be for more than 1 dealership?	You will need to register each of your facilities during the Registration phase. However, once VERIFI launches, you'll be able to link your multiple facilities and use one log in to manage them
Well the users are going to finance managers and in locations they do have more than 1	Unsure about this question, it seems incomplete
what about the customer signature on the mv50	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI
Can a dealer have more than 1 log in	The administrator signing the Facility Participation Agreement needs to register once and will be able to invite additional users. Those users simply have to confirm their email address and phone number in order to create VERIFI accounts.
What about the temporary Registration	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
We need to enter every vehicle we have in stock manually into the system?	This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
How do we assign a stock number?	You can enter this in an optional field provided in VERIFI
THE INVENTORY WILL INTERGRATE FROM ACCOUNTING TO VERIFI OR JUST FROM INVETORY SCREEN	Unsure about this question, please clarify.
WHAT IF WE HAVE TO PRE BILL FOR A DEAL THAT IS BEING DELIVERED WEEK FROM NOW	Will get back to you on this after discussing with the DMV
If we do not have the complete information for the book of registry at time of sale, will it flag the entry and allow us to go back to correct?	A vehicle will need to be in your Book of Registry before you can submit an eMV-50, so you will need to have complete vehicle information before the sale.
If we purchase a trade and do a payoff we do not have the actual title yet? Do we have to wait until we receive title from the bank to enter the vehicle into our inventory?	Will get back to you on this after discussing with the DMV
what about out of state dealers, do we give a emv50 or the paper one	A secure paper MV-50 will be used for out-of-state transfers
is it still a 45 day temp?	Yes
WHEN TAKING TRADE WHAT HAPPENS IF YOU DO NOT HAVE ALL INFO YET??? YOU BILLED OUT SALE BUT WILL NOT HAVE ALL INFO SUCH AS MILES, TITLE #?	Will get back to you on this after discussing with the DMV
we issue stock #s in order. how will we know what the next stock # is	You can enter this in an optional field provided in VERIFI. VERIFI will not support the sequence of stock numbers, it is up to the Dealer user to enter this information.
what about wholesalers, do they get a emv50 or a paper mv50	In-state wholesale transfers will require an electronic MV-50W (eMV-50W) if you are a Non Exempt dealer. You will use a secure paper MV-50W for out of state transfers.
If we buy a vehicle from auction and are waiting for title - when do we reigister in the book? do we wait for the title to come in?	Will get back to you on this after discussing with the DMV
CAN WE GET STARTED LOOKING AT THE ACTUAL SYSTEM AND THEN ASK QUESTIONS?	Yes of course. You'll have plenty of opportunities to ask us questions about the product, both pre-launch and post-launch.
CAN YOU SEARCH A VEHICLE BY THE LOT/STOCK NUMBER	Yes
so once we go to the automated book of registry we no longre need to keep a paper one ?	Will get back to you on this after discussing with the DMV

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so customer signs paper copy or do we have the ability to get an electronic signature ?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. It is a paper copy.
WHERE IS THE TEMP REGISTRATION?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
is there a spot for stock number ? and how do we differentiate new vs. used ?	You can enter this in an optional field provided in VERIFI. Vehicles are classified as Used/New in the Book of Registry
What fields are you able to change in the book of registry?	We'll give you the list of editable fields in the Book of Registry once this product feature has been approved by the DMV
Who is picking up the tab for any DMS integration fee?	Unsure how to answer this question. Vanguard is making APIs and other methods of integration available to the DMS. It is up to the DMS provider to integrate with VERIFI
do we still have to send a copy to dmv when we send our paperwork for the reg	If you are asking about a copy of the eMV-50, then no; you don't have to submit a copy with the paperwork. However, you will need to print and submit a Transaction receipt from VERIFI.
do you still enter it in the system if it is sold out of state so it removes the vehicle from our inventory?	Yes, you will have to enter the secure paper MV-50 information in VERIFI. Once this is done, it moves the vehicle from your Active Vehicles Inventory to your Sold Vehicles Inventory.
How do you submit paperwork to DMV?	This process remains unchanged
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To register car	This process remains unchanged
Is the customer required to sign ?	The customer will sign the customer copy of the eMV-50 and it is for their records.
how do you set up your account to be charged ?	The facility would fund a drawdown account (the minimum balance is \$346.50 which covers 50 eMV-50 transactions). The fee for each eMV-50 submitted, will be deducted from the drawdown account. The drawdown account can be funded by ACH or Credit Card.
Will the make and model populate when vin is entered to avoid errors?	Yes!
Are the customer still require to sign the form?	The customer will sign the customer copy of the eMV-50 and it is for their records.
Will you be able to retrieve vehicle history if you are not the originating dealer? Or does it only retrieve history from our dealership only?	Yes, but only till you sell/transfer the vehicle. Once it leaves your inventory, you will only be able to see what was available to you until you sold/transferred it.
are there different user levels such as what they can and cannot do?	Yes, the administrator can manage access levels for the other users in your Facility.
WHAT AM I SUPPOSED TO DO NOW?	For now, please register for VERIFI at www.verify.com You register by: - Visiting register.verify.com - Reviewing, signing, and submitting the Facility Participation Agreement - Creating user accounts for your employees
Is this used for buying in vehicles or only for the MV 50	Unsure what this means, could you please clarify?
The question was from my office and i think you are answering it now. Thanks	Excellent!
what happens with a used vehicle when the title isn't available or LienHolder has it. Are we able to modify the information after the original is in the system?	Will get back to you on this after discussing with the DMV
Is there a fee to sign up with verify?	There is no cost for using VERIFI. There is a \$1.93 transaction fee for filing an eMV-50 in addition to the current \$5 MV-50 fee.
Can a dealer get credit for MV-50 books previously ordered when we switch over?	Yes, once the unused or partially-used books have been returned to the DMV. The credit can also be used to pay for eMV-50s in VERIFI.
Our dms currently does not have a integration with verify. Who do they contact to initiate a integration	Please contact dms@verify.com or have your DMS contact reach out via email to dms@verify.com ; the Vanguard team will respond with details about the optional integration
wouldnt name of person/dealer vehicle was purchased from be the same as Prior owner info?	Yes.
when we send in a sale to the DMV to process, are the eMV50 and MV82 still to be sent..... or does the DMV access this information online	You will need to send the MV-82, however you won't need to print a copy of the eMV-50

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is customer signature required?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI
will the only vehicles that you have entered manually be shown on verify? will we have to look back to our physical books of registries often to make up for that?	No, we're hoping to upload your complete vehicle inventory into VERIFI before you start using it. This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
we lost sound	Sorry!
We still need to order MV-50 books, Correct?	Dealers must keep books of secure paper MV-50s on hand as a backup or to use in these circumstances: - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to VERIFI is restored, this information must be updated in VERIFI; Or, - For out-of-state vehicle sales and transfers
Do we still submit our motor vehicle work to our local DMV office?	Yes, this remains unchanged
Do we still need to order Book of registry	No, once your vehicle inventory is in VERIFI, you won't need to order Books of Registry.
HOW DO THE VEHICLES GET ENTERED? HOW DOES ALL INVENTORY GET TRANSFERRED?HOW ABOUT IF CARS ARE CONSIGNED? DO WE DISCARD OUR PAPER POLICE BOOK?	This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Vehicles taken on consignment can be added to VERIFI. Please do not discard the Police Book, we'll get back to you about what to do with it once we've discussed it with the DMV.
IF I DO A DEALER TRADE WITH A PAPER MV50 HOW DOES IT RECORD IT INTO THE BOOK OF REGISTRY?	You will have to enter the secure paper MV-50 information in VERIFI. Once this is done, it moves the vehicle from your Active Vehicles Inventory to your Sold Vehicles Inventory. Please note that all in-state transfers will have to be completed via eMV-50s in VERIFI for Non Exempt dealers
IF DEAL CANCELS DOES IT PULL TO BOOK OF REGISTRY OR IS EVERYTHING A DIFFERENT STEP?	Once a deal (transfer) is cancelled, the vehicle moves from your Sold Vehicles Inventory to Active Vehicles Inventory and it will be available for sale/transfer.
Do we do anything differently if we issue our own perm registrations?	No, this remains unchanged
I AM WHOLESALE OFFICE MANAGER...I HAVE 5 STORES, THEY ALL HAVE THERE OWN FACILITY NUMBER...WILL I BE ABLE TO REGISTER TO LOG INTO EACH OF THE 5 STORES	Yes, please register for each of the 5 facilities. When the product launches, you will be able to link these and access them via one log in (if you choose to).
Is the book of registry the same thing as my police book?	Yes
Is the customer signing the MV50 electronically at all, or just on the print out copy?	The customer is signing the printed customer copy
what if we have 8 title clerks??	We're discussing increasing the maximum user limit with the DMV and will get back to you on this.
how so we search vehicles? VIN? Stock number?	You can search by both.
Does DMV Direct still need a signed copy of the MV50 sent to them with all other paperwork?	No, you don't need to send a copy of the eMV-50 to the DMV.
We use DealerTrack, when we send our batches to DMV Albany. Will mv50 & mv82 be needed to send in	Unsure about this question, could I follow up with you directly?
Is there a space for a stock number?	Yes, you can enter this in an optional field provided in VERIFI.

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

<p>WOULD WE HAVE TO KEEP PAPER MV50'S IN HOUSE IN CASE THE SYSTEM IS DOWN ?</p>	<p>Dealers must keep books of secure paper MV-50s on hand as a backup or to use in these circumstances:</p> <ul style="list-style-type: none"> - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to VERIFI is restored, this information must be updated in VERIFI; Or, - For out-of-state vehicle sales and transfers
<p>WHAT ABOUT STOCK # IN BOOK OF REGISTRY FOR TRACKING</p>	<p>Yes, you can enter this in an optional field provided in VERIFI.</p>
<p>CAN WE BE LOGGED IN AT MORE THAN ONE COMPUTER AT A TIME ??OR WOULD EACH EMPLOYEE USING NEED TO REISTER THEIR EMAIL??</p>	<p>One user can only be logged in once from one computer. However, you will have the option to add multiple users to your facility. Each user must have a unique email address. Multiple users can be logged into the system at the same time.</p>
<p>how do you put current inventory that is on our book of resgistry now. both new and used, into the verifi?</p>	<p>This can happen multiple ways:</p> <ul style="list-style-type: none"> If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
<p>We are the title managers for 5 different stores, will we need 5 different emails, log ins and passwords to access the information or can we use the same emails?</p>	<p>You can use the same email for each Facility. But you will need an account with each Facility and each title manager will have to use their own account.</p>
<p>We are the title managers for 5 different stores, will we need 5 different emails, log ins and passwords to access the information or can we use the same emails?</p>	<p>You can use the same email for each Facility. But you will need an account with each Facility and each title manager will have to use their own account.</p>
<p>We are the title managers for 5 different stores, will we need 5 different emails, log ins and passwords to access the information or can we use the same emails?</p>	
<p>Will the DMV still require for the inspection number to be recorded for each vehicle even though there is no field for it?</p>	<p>There is a field in VERIFI for Inspection Number. It is displayed when it is required for a transfer where this information is mandatory.</p>
<p>How will the dealers pre existing inventory upload to this system? Will it have to be entered manually? How does it populate in the book of registry?</p>	<p>This can happen multiple ways:</p> <ul style="list-style-type: none"> If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
<p>When a dealer submits a piece to albany for registration, along with the mv-82, drivers license, title certificate, insurance id, will we need to also have a customer sign a printed emv50 and use that to submit together with the piece for registration?</p>	<p>You won't need to submit a copy of the eMV-50 with your paperwork.</p>
<p>How does this change the registration process after the customer has signed out and the car has left the lot?</p>	<p>This process remains unchanged</p>
<p>With multiple users, how can i be sure data i enter as Title CLerk remains corect/meeting PSP requirements</p>	<p>You can assign specific roles to your users and VERIFI has a lot of data validation in place that will help with data entry accuracy.</p>
<p>Do we maintain a copy of the customers signature for the MV50?</p>	<p>No, the customer would sign the customer copy of the eMV-50 printed from VERIFI and take it with them. However, if you wish to keep a signed copy for your records, please print one out and have them sign it.</p>
<p>When you have more than 1 facility, do you register each specific facility number?</p>	<p>You will need to register each of your facilities during the Registration phase. However, once VERIFI launches, you'll be able to link your multiple facilities and use one log in to manage them</p>

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

evryone at my facility will have the same shared code	Yes
do we assign stock numbers for book of registry	Yes, you can enter this in an optional field provided in VERIFI.
I would also need Preeti's contact information as I am sure several other dealers do, in order to register several dealerships with one email	Peter Marthy can share this information with you!
are new and used cars in the same book of registry	Yes, but can be sorted by type - New or Used
How long until we get a passcode to register?	Usually, 5-7 business days for the letters to be delivered by USPS mail. We mailed the first batch of letters on 5/4
How long do you have to cancel a transfer?	You can cancel a transfer in VERIFI before the registration has been processed.
Are you able to imput a 'stock number' and have it organized in this section?	Yes, you can enter this in an optional field provided in VERIFI.
How long do you have to cancel/void and mv50	You can cancel a transfer in VERIFI before the registration has been processed.
can you show us the ITPs	Sorry we didn't cover this at the demo. Please share your contact information through Peter Marthy and we can demo this to you. Alternately, I can include this in the next Webinar as well - Preeti
DOES EVERY USER NEED TO HAVE AN INDIVIDUAL ID OR LOG ON OR IS THERE ONE PER DEALERSHIP?	Each VERIFI user at your facility must have their own username and password to login. Once the facility is registered, the user who signed the FPA (Facility Participation Agreement) can invite additional users.
IF YOU CHOOSE NOT TO LINK YOUR DMS DO YOU HAVE TO MANUALLY ENTER ALL OF THE INFORMATION ON EVERY MV50?	Will get back to you on this after discussing with the DMV
HOW WILL TEMPORARY REGISTRATIONS BE HANDLED WITH THIS SYSTEM?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
With respect to Dealer to dealer transactions where there are multiple electronic MV50 transfers before wholesaling the vehicle to an Out-of-State dealer... you stated that a paper MV50 will be used to transfer to the Out-of State Dealer. How would we go back and print the previous electronic mv50's and will the out of state dealer and their respective DMV's accept title work with a combination of printed electronic MV50's and a paper MV50?	Will get back to you on this after discussing with the DMV
Can we set up our registration/users before the system goes live?	Yes! Please register for VERIFI at www.verifyny.com You register by: - Visiting register.verifyny.com - Reviewing, signing, and submitting the Facility Participation Agreement - Creating user accounts for your employees
what do you do if you have more then one buyer	Simply indicate that there is a co-registrant and/or co-purchaser and VERIFI will display the required fields
What do you do when a customer trades in a car and can not provide the title because the lost it?	Will get back to you on this after discussing with the DMV
I don't see where you assign a stock# to the vehicle. How is this identifier bein handled.	Yes, you can enter this in an optional field provided in VERIFI.
how do you search vehivle inventory	There is a Search Box at the top of every VERIFI screen and you can search for a VIN and other vehicle details.
What happens when you have to void an MV50 because a customer decided not to take the vehicle?	You can cancel a transfer in VERIFI before the registration has been processed.
Are all aspects of this site required to be used? Like the Book of registry? We already use an electronic book of registry.	Yes. The VERIFI Book of Registry is not optional. However, we can facilitate uploading data from your current electronic system to VERIFI.

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

<p>will this eliminate ordering MV-50 books and Books of Registry completely?</p>	<p>No, dealers must keep books of secure paper MV-50s on hand as a backup or to use in these circumstances:</p> <ul style="list-style-type: none"> - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to VERIFI is restored, this information must be updated in VERIFI; Or, - For out-of-state vehicle sales and transfers <p>You won't need to order additional Books of Registry once you start using the VERIFI Book of Registry</p>
<p>Normally our finance manager starts the MV-50, but the title clerk finishes. Will the system print an unfinished mv-50 for the customer?</p>	<p>Will get back to you on this after discussing with the DMV</p>
<p>besides power outages, what other reason would we need a book of mv.50s for?</p>	<p>Dealers must keep books of secure paper MV-50s on hand as a backup or to use in these circumstances:</p> <ul style="list-style-type: none"> - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to VERIFI is restored, this information must be updated in VERIFI; Or, - For out-of-state vehicle sales and transfers
<p>Does each employee that will need to use the VERIFI website need to individually register on the site?</p>	<p>Each VERIFI user at your facility must have their own username and password to login. Once the facility is registered, the user who signed the FPA (Facility Participation Agreement) can invite additional users.</p>
<p>Is there a way to sort the book of registry by stock #'s</p>	<p>Will get back to you on this after discussing with the DMV</p>
<p>So, will we no longer issue an MV-50 on out of State car deals or will it always be a paper one? Will we need to "file" that with VERIFI?</p>	<p>You would use a secure paper MV-50 for out of state sales/transfers and enter information about the paper MV-50 in VERIFI.</p>
<p>Why would the customer sign their own copy?</p>	<p>This is for them to acknowledge compliance with TIMA</p>
<p>Do we have to manually add all of our inventory that is currently in stock?</p>	<p>This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.</p>
<p>If we sell to an out of state customer and have to use a paper MV-50 how will the transfer be done on Verifi to get it out of the book of Reg.</p>	<p>You would use a secure paper MV-50 for out of state sales/transfers and enter information about the paper MV-50 in VERIFI. Once this is entered, the Vehicle moves from your Active Vehicles Inventory to your Sold Vehicles Inventory.</p>
<p>are dealers being billed for this system</p>	<p>There is no cost for using VERIFI. There is a \$1.93 transaction fee for filing an eMV-50 in addition to the current \$5 MV-50 fee.</p>
<p>is there a way to have a stock number inputted for each vehicle</p>	<p>Yes, you can enter this in an optional field provided in VERIFI.</p>
<p>If I understood correctly, on a retail sale, we generate the e-mv50, but we still send up all of the original paper work (MCO/Title) to DMV on a transmittal?</p>	<p>Yes. This remains unchanged. But you won't have to submit a copy of the eMV-50 to the DMV.</p>
<p>WHAT IF YOU ARE AT A CORPORATE OFFICE AND PROCESS FOR 4 STORES THAT ARE RELATED BUT ALL HAVE DIFFERENT FACILITY NUMBERS CAN YOU HAVE MORE THAN ONE</p>	<p>You will need to register each of your facilities during the Registration phase. However, once VERIFI launches, you'll be able to link your multiple facilities and use one log in to manage them</p>
<p>IF YOU PROCESS FOR MORE THAN ONE STORE CAN YOU KEEP THE TAB OPEN FOR ALL STORES OR WOULD YOU HAVE TO LOG OUT AND BACK IN SEPERATLY EVERY TIME?</p>	<p>You will need to register each of your facilities during the Registration phase. However, once VERIFI launches, you'll be able to link your multiple facilities and use one log in to manage them</p>
<p>DOES EACH USER HAVE A UNIQUE PASSWORD</p>	<p>Yes</p>

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

HOW DO U ADD A VEH TO INVENTORY	<p>This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.</p> <p>You can also add individual vehicles to the Book of Registry</p>
what happens if the billers are gone and f&i need to spot a car? do they need there own access and logon?	Will get back to you on this after discussing with the DMV
how does the cust sign? do they sign the paper EMV50? OR IS IT SIGNED ELECTRONICLY?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI
HOW DO YOU CORRECT A VIN THAT HAS BEEN MISENTERED	You can delete a vehicle, provide a reason for deleting it and add it back in correctly.
how will our current inventory get imported into the book of registry when we start	<p>This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.</p>
also when is the dead line to sign our dealership up	We are encouraging dealers to register for VERIFI by June 30th
on financed deals, banks require mv-50's w signatures. will lenders except these	Will get back to you on this after discussing with the DMV
all dealers are required to sign up?	<p>Yes. All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria DMV uses to determine whether an exemption request will be granted.</p> <p>Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, the dealer must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the Dealer Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may still choose to enroll in the program.</p>
Is the message center the same for multiple users -- would all users know if there is an order in process or delivered	Each user has their own Message Center. Some messages might be common across users however, a lot of system alerts are generated for a specific user.
Any changes for dealers that are in Partnering program?	This remains unchanged.
What happens if you don't have a title yet to add a vehicle to your inventory	Will get back to you on this after discussing with the DMV
we search using stock numbers daily, will we be able to do that using it in the lot #? we do not always have the vin on a unit.	Yes, you can enter this in an optional field provided in VERIFI. It will also be searchable.
what if a dealer trade then trades to an out of state after the electronic receipt	Will get back to you on this after discussing with the DMV
how does the customer sign the mv-50?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI
If you sell to an out of state dealer, how do you account for the paper copy that you send them?	Will get back to you on this after discussing with the DMV
DO WE TAKE THE EMV50 TO DMV FOR REGISTERING THE CAR???	No, you don't need to send a copy of the eMV-50 to the DMV.
are the mv82's to be done the same way or do we still need to have the actual green form?	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
If you do fill out a paper MV 50 because the site goes down, what do you do with that MV50 afterwards?	If you use a secure, paper MV-50 then you simply have to record the MV-50 number that you used in VERIFI.
Can we use it now, then?	Unsure about this question, it seems incomplete

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

When is Verifi going to go live? If the live date is, lets just say, June 15th. would all the data transfer have to happen on June 14th at night? The inventory is a moving target daily and if they are expecting all that inventory to happen at the same time their website will not be able to handle that upload data???	We will communicate a launch plan once it is approved by the DMV. We anticipate a late Summer 2018 launch for VERIFI
are inspection numbers still required	There is a field in VERIFI for Inspection Number. It is displayed when it is required for a transfer where this information is mandatory.
are inspection numbers still required	There is a field in VERIFI for Inspection Number. It is displayed when it is required for a transfer where this information is mandatory.
are inspection numbers still required	
HOW DOES THIS PERTAIN TO POLICE BOOKS?	Will get back to you on this after discussing with the DMV
WHEN CAN WE ASSUME THEY HAVE POTENTIALLY BEEN LOST IN THE MAIL?	The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail. If you don't receive them, please reach out to the Help Desk and we'll resend them. Help Desk can be reached by phone - 1 833 VERIFINY (1 833 837-4346)and by email - register@verifiny.com
WHWN WILL THE LETTERS BE SENT OUT?	The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail.
what process will we use when sending titles to auctions?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accomplishing auction sales through the VERIFI system.
so we will use a paper mv50 when sending titles for wholesale out of state	Yes
will we just start adding in vehicles when the system goes live or will we have to input our available inventory	We will assist with loading your current inventory into VERIFI and you can input vehicles into your Book of Registry in VERIFI once this has been completed
what about veicles that are going to auction that we send a paper mv5o so they can give it to new purchaser.	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accomplishing auction sales through the VERIFI system.
what is the cost?	The electronic MV-50 fee schedule is as follows: - the current DMV fee of \$5 remains unchanged for each submitted electronic MV-50 and - a \$1.93 transaction fee
please let us know what this system is and how we are going to use itas you mentioned it is mandatory	Unsure about this question
registration is a onetime thing so we need a 20 min explanation	Sorry, some users wanted an explanation of the process.
Can we use stock numbers? and lookup using the stock number? where would that information go?	Yes, you can enter this in an optional field provided in VERIFI
so insurance cards and license i.ds are going to be sent to the dmV using verifi?	Will get back to you on this after discussing with the DMV
we will no longer be sending any paper forms to the DMV at all?	This is not correct. You will need to send all the paperwork you currently send to the DMV, however you won't have to send a copy of the eMV-50
HOW DOES MY INVENTORY INTO THIS VERIFI	This can happen multiple ways: If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
DO HAVE TO USE THIS VERIFI BOR?	Yes

Q & A's From NYSADA's First Verify Electronic MV-50 Webinar

SO WE HAVE TO ENTER EVERY VEHICLE IN OUR INVENTORY?

Yes.

This can happen multiple ways:

If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI

If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a template so you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

Question	Answer
If we use the lot # for vehicle location, where would we put the stock number is we use the location # for physical location?	You can enter this in an optional field provided in VERIFI. VERIFI will not support the sequence of stock numbers, it is up to the Dealer user to enter this info
Do we need 2 accts with 2 facilities with different facility numbers?	Yes, but you'd have to register all your facilities, sign the FPA for each and then invite users to each facility account.
AFTER INITIAL DMS DOWNLOAD DO WE HAVE TO MANUALLY INPUT CARS OR DOES IT GENERATE ON A DAILY BASIS?	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registry
Also can the vehicle information be entered in to verify from reynolds & reynolds/era ignite?	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.
Is there a signed copy of something that has to go to the DMV or Partnering?	If you are asking about a copy of the eMV-50, then no; you don't have to submit a copy with the paperwork. However, you will need to print and submit a Transaction receipt from VERIFI.
Are all boxes required to be filled in?	Not sure which screen you are referring to, but required fields are noted with a red asterisk in VERIFI (*). All those fields have to be filled out.
ARE ANY CORRECTIONS ABLE TO BE MADE WITHOUT BEING CHARGED?	You can save the eMV-50 till all the information is available and correct, and there is no charge for this. However, if you need to make a correction after the has been completed, you'd have to issue a new eMV-50 and will be charged.
Are Emv50s are automatically sent to dmv?	Yes.
ARE THE ADDITIONAL USERS GETTING A LETTER IN THE MAIL ALSO WITH THE CODE? AUTHENTICATION CODE?	No, just the person who signed the FPA and two other dealership staff addressed by role - Dealer Principal & Office Manager/Title Clerk. The person who signed the FPA signs it on behalf of the facility.
ARE THE DEALERS REQUIRED TO HAVE A COPY OF THE SIGNED MV50 IN THE DEAL?	You can print a copy for your records, but you don't need to print this for the DMV
ARE THE MV50 BOOKS NO LONGER AVAILABLE, IS THIS MANDATORY FOR EVERYONE	No, you would use a secure paper MV-50 for out of state sales/transfers. eMV-50s are mandatory for in-state sales.
are there different permissions for users?	Yes, the administrator can assign roles and permissions to different users
Are we able to do a emv50 for lease buyerouts?	Yes.
Are we getting charged for each transaction change once submitted?	You can save the eMV-50 till all the information is available and correct, and there is no charge for this. However, if you need to make a correction after the has been completed, you'd have to issue a new eMV-50 and will be charged.
ARE YOU CHARGED ANOTHER 5.00 DOLLARS FOR CORRECTING THE MV50	You can save the eMV-50 till all the information is available and correct, and there is no charge for this. However, if you need to make a correction after the has been completed, you'd have to issue a new eMV-50 and will be charged.
What do we do with the plates from deals that were cancelled?	You can't use these plates but you will need to send them back to the DMV.
Can a MV82 be completed on this site	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
Can a vehicle be entered in the book of registry if we have applied for a duplicate title?	You can add the vehicle to the Book of Registry once you have all the information/documentation
Can any of this data be downloaded into an excel spreadsheet or is it pdf only?????	You can download data in CVS, XLS, XLSX and PDF formats.
CAN I EDIT AT ANY TIME OR IS THERE ALSO A TIME LIMIT?	You can save the eMV-50 till all the information is available and correct, and there is no charge for this. However, if you need to make a correction after the has been completed, you'd have to issue a new eMV-50 and will be charged.
CAN I SORT THIS INFORMATION BY STOCK NUMBER? (OR LOT NUMBER)	Will get back to you on this after discussing with the DMV
CAN SHE PLEASE REPEAT THE PLATE INFORMATION IN REGARDS TO CANCELLING THE MV50	If you cancel the transfer (eMV-50), you can't reassign the plates that were issued in that transfer.
Can the \$1.93 be passed onto the customer or can we still only collect \$75.00?	Will get back to you on this after discussing with the DMV
Can there be more than one admin	No, there is one admin per facility.
can we get temporary's with out hitting submit?	Will get back to you on this after discussing with the DMV
can we print drafts?	Will get back to you on this after discussing with the DMV
Can we put in proof of wnership document number after? sometimes customers forget to bring titles	Will get back to you on this after discussing with the DMV
can we set the allowences that only some people can confirm and submit and the other just load	Will get back to you on this after discussing with the DMV
can we upload from police book? and do we still have to do the police book?	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. The Book of Registry in VERIFI replaces the Police Book. Please do not discard the Police Book, we'll get back to you about what to do with it once we've discussed with the DMV.
Can you do a transaction where the dealer issues plates and what the 45 day temp looks like	Sorry, I can demo this to you directly - Preeti
Can you edit or update purchase details after it is saved	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make corrections to or cancel the transfer before the registration has been processed.
can you leave the mileage blank & go back to fill in the information if we dont have some of the info such as mileage?	Will get back to you on this after discussing with the DMV
Can you order passenger and commercial plates thru the Verifi system ?	You order these from DMV but you can log, manage and track them in VERIFI.
CAN YOU PLEASE REPEAT. IF I CANCEL A TRANSFER DOES THAT MEAN I CAN'T USE THE PLATE AGAIN	Yes. You cannot reissue a plate from a cancelled transfer.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

Can you print a temp in save as draft status?	Will get back to you on this after discussing with the DMV
can you print the mv50 while in draft or does it have to be submitted?	Will get back to you on this after discussing with the DMV
can you print the pages out? Also, will I be able to run a report to see vehicle with over 500 miles discrepancy: like we can with the police book	Yes, you can print your Book of Registry. Will get back to you about the report after discussing with the DMV
Can you save and print a customer copy of the MV50 without a purchase price because in finance a warranty may be added and purchase price will change. Then after delivery go back and complete and then submit?	Will get back to you on this after discussing with the DMV
Can you search the inventory by vin number or stock number?	Yes
Can you sell a vehicle if the title info is not listed in the vehicle info screen?	No
Can you sell a vehicle in Verifi if ANY of the vehicle info is missing from the BOR screen?	No
CAN YOU SHOW WHERE THE TEMP IS PRINTED	Sorry, I can demo this to you directly - Preeti
can you still print an emv50 for customer to sign if it is just in save as draft status?	Will get back to you on this after discussing with the DMV
can you submit more than one at a time?	Yes, multiple users can submit eMV-50s at the same time (for different VINs)
can you verify more about how swaps should be handled as far as how many copies and signatures from the dealers	Will get back to you on this after discussing with the DMV
correction... if we were to sell a vehicle and issue them new plates and the deal went dead, we cannot use those plates on to the next customer?	Yes. You cannot reissue a plate from a cancelled transfer.
dealer plate log	You can log, manage and track your plates and ITPs in VERIFI.
Dealer Plates and Intransits are sent to us through our online DMV. Would this continue if you are also tracking plates and intransits??	You order these from DMV (this is unchanged) but you can log, manage and track them in VERIFI.
did cdk accept this yet?	We've explained the product to CDK and are discussing integration with them. We might publish our API on their API marketplace (Fortellis)
DID THEY GET ANY INFORMATION WHEN SELING TO THE AUCTION	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to acco auction sales through the VERIFI system.
Did you say that a cancelled transaction voids a plate? Does that apply to dealer issued plates and plate transfers? Please clarify- if it is a delaer issued plate that means we cannot issue it to someone else?	Yes. You cannot reissue a plate from a cancelled transfer.
Didn't you say that our DMS systems will upload units when we stock them in? Do we have to input the vehicle into both Verifi AND our DMS systems?	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registr
DMV lets us change certain field on the MV50, we do not have to produce a brand new MV50. Is this something we can do with the EMV50 without being charged \$5 for again and again?	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make corrections to or cancel the transfer before the registration has been processed.
do customers have to sign e-mv50 before we bring it to dmv?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
Do I as the title clerk need to sign this agreement or does the office manager for my location sign this?	Whoever is authorized from your facility can sign the Facility Participation Agreement. The actual title of this person may vary from facility to facility.
do we do paper mv50's for auction vehicles that sell?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to acco auction sales through the VERIFI system.
Do we have to enter all the used cars we have now?	Your current inventory must be uploaded or entered in VERIFI.
Do we have to pay another \$6.93 to correct it once transfered?	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make corrections to or cancel the transfer before the registration has been processed.
DO WE HAVE TO PAY EVERY TIME WE MAKE A CORRECTION THE FEE AND THE 5.00?	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make corrections to or cancel the transfer before the registration has been processed.
do we have to return used mv50 books	Yes, used books have to be returned to the DMV>
DO WE INPUT ALL INFORMATION OR DOES IT PULL FROM THE DMS SYSTEM?	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registr
Do we know if CDK is working with verify for this?	We've explained the product to CDK and are discussing integration with them. We might publish our API on their API marketplace (Fortellis)
do we need to print and submitt mv50 with our papers to dmv	No, you don't need to print a copy of the eMV-50 for DMV.
do we need to send a signed MV-50 to DMV to reg the car?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
do we still keep our written police books?	Please do not discard the Police Book, we'll get back to you about what to do with it once we've discussed it with the DMV.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

DO YOU ENTER NEW VEHICLES IN YOUR DMS OR VERIFY?	<p>This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry.</p> <p>Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registry</p>
Do you have a list of DMS systems that you have already begun working with?	Yes, provided this to Peter Marthy.
do you have to have a book of registry in this new system	The VERIFI Book of Registry replaces the paper Book of Registry.
do you have to still issue a tcr for the emv50	Yes. The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Do you need a NYS inspection for a title only?	Will get back to you on this after discussing with the DMV
do you need a special printer	You can use wireless, network or computer-attached (slaved) printers. You won't need a special printer.
document number is a mandatory field?	Yes, if it is a supporting document like a Title Number.
does each person that has to use this have to sign up with the agreement	One user for the facility registers and signs the FPA. Once registration is complete and you receive the Shared Secret (passcode) letter by USPS mail, you can add additional users to VERIFI for your facility
Does every employee who will be using the system need to go through this registration or is there an admin	One user for the facility registers and signs the FPA, this user is the admin. Once registration is complete and you receive the Shared Secret (passcode) letter by mail, you can invite additional users to VERIFI for your facility
does our dmv service need a copy of the MV-50 to process paperwork	You don't have to submit a copy of the eMV-50 with the paperwork. However, you will need to print and submit a Transaction receipt from VERIFI. The process for all other paperwork remains unchanged.
Does the customer still have to sign the MV82?	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
Does the emv50 have to be submitted before the registration is processed by dmv or can it be in saved status?	It has to be submitted in order for DMV to process it.
Does the invitation to the user expire after a certain amount of time and what time frame is that?	The invitation has no expiration date. However if you remove a user, their invitation expires immediately.
Does this eliminate the need for all hard copy mv50's and other DMV physical paperwork?	You don't have to submit a copy of the eMV-50 with the paperwork. However, you will need to print and submit a Transaction receipt from VERIFI. The process for all other paperwork remains unchanged.
Does this integrate with the on-line DMV	Unsure about this question. Please clarify.
does this mean dealers cannot pre stock in vehicles?	Unsure about this question. Please clarify.
does this mean that albanys dmv will no longer audit our books---because we basically we wont have paper proof to send to them	Unsure about this question. Please clarify.
does this replace our written books and labels?	Unsure about this question. Please clarify.
does this system generate an MV82, or do we still have to print one separately from VERIFI?	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
Don't apologize - you're doing great! =)	That's so nice of you, thanks - Preeti
dont the banks need a signed mv50 for funding	Will get back to you on this after discussing with the DMV
Don't you think it would be easier if we used Wholesale MV50 books for Auction type sales or inter-store swaps?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to accommodate auction sales through the VERIFI system.
ELECTRONIC MV50'S ARE ONLY FOR NEW YORK SO THAT INFO WILL GO INTO BOOK OF REGISTRY. WHAT ABOUT WHEN WE SELL A CAR OUTSIDE OF NEW YORK - I KNOW WE HAVE TO STILL USE THE MANUAL MV50'S BUT HOW DO WE GET THAT INFO IN THE BOOK OF REGISTRY - DO WE INPUT INTO ELECTRONIC BOOK OF REGISTRY OR DO WE STILL HAVE TO KEEP THE CURRENT BOOK OF REGISTRY	You would use a secure paper MV-50 for out of state sales/transfers and enter information about the paper MV-50 in VERIFI. This would then update your Registry (automatically); moving the vehicle from available to sold.
emv50 is only for instate. So all out of state deals are on paper M50s correct?	You would use a secure paper MV-50 for out of state sales/transfers and enter information about the paper MV-50 in VERIFI.
Follow up to Lease Buy out - If the customer comes in to buy the vehicle they are driving out we do not have the title for days...how do we handle this?	Will get back to you on this after discussing with the DMV
For facilities that use a generic main email address, does each individual register?	You will need unique email addresses for each VERIFI user.
FOR NOW, WE ARE STILL USING ISSUING OFFICES FOR OUR PROCESSING CORRECT? IS THIS HOW IT WILL REMAIN OR IS THIS PROGRAM GOING TO EVENTUALLY PROCESS THE REG'S AS WELL?	This process remains unchanged.
Hello, I sent in my request for a code right after the other webinar and have yet to receive it.	Sorry to hear this. Please do reach out to the Help Desk if you are experiencing issues with this, by phone - 1 833 VERIFIN (1 833 837-4346) and by email - register@verifin.com
Hello, how do the customers sign the original emv50?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI
Hi, when will the mapping template for the courtesy upload be available to see whether our DMS system can provide all the appropriate info	This will be available in June, once the DMV approves VERIFI features like the Book of Registry.
HOW ARE THE EMV50 GOING TO WORK WITH DEALERS THAT ARE ON ONLINE REGISTRATION.	Unsure about this question. Please clarify.
How can you void a vehicle in the book of registry?	You can delete a vehicle in the Book of Registry.
how do i know if i'm an exempt dealer?	The DMV Commissioner's Rules and Regulations lay out the criteria DMV uses to determine whether an exemption request will be granted.
	Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the Dealer Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.
How do we find the correct vehicle to transfer if we can not put in our book of registry by stock number or search by stock number	Will get back to you on this after discussing with the DMV
how do we issue a temporary registration?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

How do we order Plates and ITPs?	You order these from DMV (this is unchanged) but you can log, manage and track them in VERIFI.
How do we process our paperwork with our service that we use for dmv? Is it the same process that we have now? do They need a paper MV-50	This remains unchanged but you won't need to print a copy of the eMV-50 for the DMV.
how do we set up the ACH?	Once the product is live, the facility admin will have the option of setting up ACH to fund the drawdown account for VERIFI transactions.
how do we void mv50?	Once you submit a transfer, you've already been charged the fee for the eMV-50 and the transaction (\$5 + \$1.93). If you decide to cancel the transfer, you need to provide a reason and attest to why the transfer was cancelled. You can cancel a transfer in VERIFI before the registration has been processed.
HOW DO YOU ADD FUNDS TO THE ACCOUNT	Once the product is live, the facility admin will have the option of setting up ACH to fund the drawdown account for VERIFI transactions.
how do you find a specific vehicle in the book of reg?	You can search and/or filter by various vehicle attributes (VIN, Make, Year).
how do you get temp for customer? is it attached	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
how do you issue a temporary registration>	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
HOW DO YOU ISSUE TEMPS??	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
how do you print temp registration	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
how do you print temp registration	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
how do you print temp registration	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
How do you put in a vehicle that is out of state that has a payoff so we will not have a title immediately on it	Will get back to you on this after discussing with the DMV
How do you record an out of state retail or wholesale sale?	In-state wholesale transfers will require an electronic MV-50W (eMV-50W) if you are a Non Exempt dealer. You will use a secure paper MV-50W for out of transfers. You have to record the MV-50 number that you used in VERIFI.
HOW DOES ADMIN LINK THE ACCOUNTS?	The admin will send invitations to the facilities they want to link (from within VERIFI). Once these invitations are accepted, the facilities will be linked.
HOW DOES ALL THIS INFORMATION GET IN THE VERFI SYSTEM. DOES IT AUTOMATICALLY POPULATE FROM THE DMS OR DOES IT NEED TO BE INPUT IN THE VERIF SYSTEM EACH TIME WE SELL A CAR	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registry
How does the 45 day temp work?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
How is a temp issued?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
how long do you have to cancel?	You can cancel a transfer in VERIFI before the registration has been processed.
HOW LONG DO YOU HAVE TO CORRECT AN MV50	You can correct a submitted transfer in VERIFI before the registration has been processed. You can correct a saved transfer in VERIFI any time
How long does it take to receive the password by mail? I registered 2 of my facilities on 4/26/18 and have not received the passwords yet.	The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail.
how many days until the vehicle is registered?	This remains unchanged (5 days).
How will a customer receive a temporary registration?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
How will a temporary registration be issued? Will it be issued then the transfer is completed	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield. Yes, it is once the transfer has been submitted/completed.
I got my letter today with the code. Just an FYI	That's good news! - Preeti
I hope everyone knows this...	Unsure about this question. Please clarify.
I THOUGHT THIS WAS ABOUT MV-50S WHY ARE WE TALKING ABOUT POLICE BOOKS	Processes and forms that are affected and improved by VERIFI include: - Book of Registry – this will now be digital and Web-based through VERIFI - Retail Certificates of Sale (MV-50) – facilities will submit electronic MV-50 through VERIFI - Wholesale Certificates of Sale (MV-50W) – facilities will submit electronic MV-50W through VERIFI - Temporary Certificates of Registration (MV-50TCR) – these will be generated by the VERIFI system - Dealer Plate Logs for Plate Issuance dealers - Ordering Secure Paper MV-50 and MV-93 documents – facilities can order books of these documents through VERIFI's online ordering feature
I WHOLESALE CARS OUT OF STATE, WOULD I USE THE EMV50 OR A PAPER MV50?	You will use a secure paper MV-50W for out of state transfers. You have to record the MV-50 number that you used in VERIFI.
If 1 title clerk enters cars for 10 roof tops does she have to have go into each stores system and enter them or can she just use the login for her own personal login for all vehicles?	The user would have to log in to each Facility.
IF A CHANGE NEEDS TO BE MADE IS THERE ADDITIONAL CHARGE	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
If a customer cancels the deal and plates were going to be issued to them.... Are the plates now VOID?	If you cancel the transfer (eMV-50), you can't reassign the plates that were issued in that transfer.
IF A CUSTOMER IS BUYING OUT HIS LEASE HOW CAN WE DO THIS TITLE ONLY WITH NO TITLE	Unsure about this question. Please clarify.
if a deal is cancelled and never left the facility why are the plates no longer available to use	If you cancel the transfer (eMV-50), you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.
if a deal is cancelled and plates were going to be issued.... We cant issue them to the next customer??	If you cancel the transfer (eMV-50), you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.
if a deal is cancelled we cannot reuse the plate for a valid deal? The plates have to be returned?	If you cancel the transfer (eMV-50), you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can these plates but you will need to send them back to the DMV.
if a paper MV50 is issued, we still have to input all the info on this new system? If yes, is there a place we type in the # we assigned?	Yes, you will have to enter the secure paper MV-50 information in VERIFI. Once this is done, it moves the vehicle from your Active Vehicles Inventory to your Vehicles Inventory.
if a vin is in another dealers book of registry will it let me add it to my registry, or not until they remove it from theirs?	No, the VIN cannot be added to your Book of Registry unless the vehicle is transferred to your facility.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

IF BUSINESS HAS 2 LICENCES BECAUSE WE HAVE 2 BUILDINGS NEXT TO EACH OTHER BUT ALL BILLINGS ARE DONE IN 1 LOCATION, DO WE JUST REGISTER THE 1MAIN LOCATION?	Both businesses (2 facility IDs) must register for VERIFI.
If I issue plates from my plate inventory and I issue the emv.50 and the customer cancels the deal what do I do with the plates I issued? Can I issue to another customer in another transaction??	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use thes but you will need to send them back to the DMV.
If I take in a trade that needs a duplicate title or I buy out a leased vehicle (title takes a few weeks to receive) how do I enter the vehicle into inventory without a title number?	Will get back to you on this after discussing with the DMV
IF THE CUSTOMER IS SIGNING ONLY THE CUSTOMER COPY, WHAT COPY GOES TO THE ISSUING OFFICE? AND IS IT SIGNED TOO?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
If the sale is cancelled and we issued plates what do we do with the plates after?	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use thes but you will need to send them back to the DMV.
If the title clerk has changes made to the MV-50 after the finance manager completes the sale, what date is used as the sale date?	Will get back to you on this after discussing with the DMV
If transfer is cancelled and a dealer plate was issued, that plate is now no longer usable?	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use thes but you will need to send them back to the DMV.
if vehicle is sold at auction will the auction accept an Emv50?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to acco auction sales through the VERIFI system.
if we correct anything with the stocking in with the vehicle in are system and it pulls over night will it correct it when it pulls to the book of registry here.	Unsure about this question. Please clarify.
If we have more than one store can we start using the program with one store to work out the "kinks" and then get the other stores up and running?	Will get back to you on this after discussing with the DMV
if we have reynolds when we bill out a deal will the information automatically transfer or do we have to log into verifi and reinput all the information	This can happen multiple ways: - If your DMS integrates with VERIFI, we can pull real-time or batches of vehicle data into VERIFI - If your DMS doesn't integrate with VERIFI or will not integrate with VERIFI by the time VERIFI is launched, the Vanguard team will provide you with a temp you can export vehicle data from your systems and we can perform a courtesy upload for you. We want to reduce the burden of double data entry. Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registr
If we load our vehicles before we go live what will happen with the vehicles that are sold in the meantime?	We won't be loading vehicles into the system before VERIFI goes live.
If we sell a dealer trade, does the original selling dealer have to update the book of registry before we can sell?	Will get back to you on this after discussing with the DMV
if we use a paper mv50 are we charged 5 plus another 5 and the 1.93 trans fee too?	No, if you use a secure paper MV-50, you only pay the \$1.93 transaction fee when you record the paper MV-50 information in VERIFI.
if we yuse a paper mv50 do we have to log it in to verifi	Yes, all Non Exempt dealers must enter information about the secure paper MV-50s used in VERIFI.
If you cancel a deal and have to assign plates, did you just say you cannot use those plates again? what are we supposed to do with them if that is the case?	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use thes but you will need to send them back to the DMV.
if you dont have a title because it is a lease buyout how can you enter a title number---and still get it in the book of registry	Will get back to you on this after discussing with the DMV
If you hit submit and than might realized you might have made an error is there a way to go back to fix it	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
if you make a change to an mv.50 you will be charged another \$6.93 because of the change???	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
IF YOU SAVE A FILE AS A DRAFT WILL IT PRINT YOU OUT A TEMP FOR THE CUSTOMER SO THAT YOU MAY FINALIZE THE TRANSACTION AT A LATER DATE....	Will get back to you on this after discussing with the DMV
IF YOUR DMS ALREADY IS INTERGRATED	Unsure about this question. Please clarify.
I'm a bit confused on inventory upload and maintenance. Setting aside getting the initial inventory uploaded, do I then have to go in and delete vehicles as they are sold, and enter new vehicles as they come in?	Updating inventory can be automated if your DMS integrates with VERIFI, if it doesn't you can add vehicles directly into VERIFI from VERIFI Book of Registr
In the Book of Registry what is the point of the purchased from and the prior owner...Isn't that just requiring us to enter the same information twice and currently just need prior owner	Will get back to you on this after discussing with the DMV
is all this info gomna pull from cdk? my finance manager enters the deals and i print the dmv paperwork only??????? please ask	We've explained the product to CDK and are discussing integration with them. We might publish our API on their API marketplace (Fortellis)
Is anything cost less than at present?	Unsure about this question. Please clarify.
IS IT POSSIBLE TO SAVE AN MSO AND GO BACK TO IT AT A LATER TIME OR DAY, BEFORE SUBMITTING IT? OR ALSO, WORK ON MULTIPLE MSO'S AT A TIME, WITHOUT SUBMITTING UNTIL THEY ARE COMPLETE..?	Will get back to you on this after discussing with the DMV
Is the administrator the person that did the registraton?	Yes
is the online book of registry going to be mandatory like the mv50's?	Yes, for Non Exempt dealers
Is there a \$5.00 Charge every time you have to make a correction	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
is there a 1.93 fee in pu inventory in the book of registry	There is no charge for the Book of Registry.
Is there a certian timeframe in which vehicles need to be transferred after a sale.	Yes, provided this to Peter Marthy. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard tr respond with details about the optional integration
Is there a complete list of DSM that had intergrated?	Yes, provided this to Peter Marthy. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard tr respond with details about the optional integration

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

Is there a list of DMS systems that each thing?	Yes, provided this to Peter Marthy. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard team will respond with details about the optional integration
Is there a report or daily transaction list of how many transactions are done per day or week?	Yes, this is available in the Reports section.
Is there a temporary registration we can print for the windshield?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
IS THERE A TIME LIMIT TO CANCEL A TRANSACTION?	You can cancel a transfer in VERIFI before the registration has been processed.
Is there a transaction fee for changes on MV50's that are saved as draft?	No.
is there a way for the administrator to block other users from seeing the account balance?	Will get back to you on this after discussing with the DMV
Is there a way to enter a purchaser list so we can choose and not type the same information over again for like manufacturers	Will get back to you on this after discussing with the DMV
Is there any way to have this work with our DMS systems to upload as we bill out deals or do we have to bill out the deal and do the EMV50 as well?	Will get back to you on this after discussing with the DMV
Is there going to be a full demo once you are done working on the system? How soon is this going to be complete?	Yes, not just a demo, there will be a vast library of tutorials and user manuals.
Is this mandatory for all dealers?	All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria DMV determine whether an exemption request will be granted. Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the Dealer Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.
Is this Mandatory for all NY dealers?	All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria DMV determine whether an exemption request will be granted. Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the Dealer Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.
Is this system going to cost us more than the present system?	Unsure about this question. Please clarify.
Is Verifi a 3PA partner of CDK?	No. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com; the Vanguard team will respond with details about optional integration
IT WOULD BE REALLY GREAT IF WE JUST PUT IN THE DRIVERS LICENSE NUMBER AND THE INFORMATION PRE-POPULATES.	Thanks for the product suggestion, we will discuss this with the DMV for future releases.
LOL	Unsure about this question. Please clarify.
NYS DMV SYSTEMS ARE DOWN A LOT, WILL THEIR DOWN TIME AFFECT OUR ABILITY TO PROCESS AN ELECTRONIC MV-50?	No. In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales.
On auction vehicles do we not do a mv-50 until the vehicle is sold?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to account for auction sales through the VERIFI system.
on dealer trades what if we sold a vehicle then the vehicle comes back to us it will let us restock in that vehicle	Yes if it is transferred back to your Facility.
once a final copy is printed can we hand write information in as necessary	Unsure about this question. Please clarify.
once you enter information if you make a mistake in miles maybe will it let you change	Yes, you will be able to make some corrections.
Once you sell a car does it automatically update in the book of regis.	Yes. It moves from your Active Vehicles Inventory to your Sold Vehicles Inventory.
one facility sell to the other will it update into both books of registry if the facilities are linked together.	Unsure about this question. Please clarify.
Please verify the use of the plate after you cancel the transaction.	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates. You can't use them but you will need to send them back to the DMV.
regarding the lease buyout if a customer purchases his vehicle off lease how do we stock it in to sell it to the customer because the title won't be available until the bank sends it to us?	Will get back to you on this after discussing with the DMV
RIGHT NOW WE ARE ABLE TO "ONE LINE" CERTAIN CORRECTION ON AN MV50, AND NOT HAVE TO USE A NEW ONE.	Unsure about this question. Please clarify.
Say a NY dealer trades a car with ny dealer (NY) so now I turn around and retail that car that was swapped in to a customer that's out of NY state, what MV-50 will I use to submit this for processing. Will the other agencies in other states accept the electronic MV-50 copy from the previous dealer that swapped the car to my inventory? I understand that I will have to use a paper MV50 since it's being retailed outside of NY. My concern is the eMV50 from the prior owner. How will this work?	Will get back to you on this after discussing with the DMV
Say a NY dealer trades a car with ny dealer (NY) so now I turn around and retail that car that was swapped into my inventory & I retail that same vehicle to a customer that's out of NY state, what MV-50 will I use to show prior ownership when I submit this for processing. Will the other agencies in other states accept the electronic MV-50 copy from the previous dealer? I understand that I will have to use a paper MV50 since I am retailing this vehicle outside of NY. My concern is the eMV50 from the prior owner. How will this work?	Will get back to you on this after discussing with the DMV
Say a NY dealer trades a car with ny dealer (NY) so now I turn around and retail that car that was swapped into my inventory & I retail that same vehicle to a customer that's out of NY state, what MV-50 will I use to show prior ownership when I submit this for processing. Will the other agencies in other states accept the electronic MV-50 copy from the previous dealer? I understand that I will have to use a paper MV50 since I am retailing this vehicle outside of NY. My concern is the eMV50 from the prior owner. How will this work?	Will get back to you on this after discussing with the DMV

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

Should I assume that the eMV50 has a temp reg attached to it for us to print out for customer?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Since the MV-82 is also populated, is it safe to assume that we don't need a signed copy of that as well?	The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information. The rest of the MV-82 process is unchanged.
so if a vin cant exist in more than one book of registry, if you swap a car dealership is now dependent on purchasing dealer to complete the transaction before we can begin	Will get back to you on this after discussing with the DMV
so if my p/w was rejected and it comes back for missing a signature on the mv82 does the emv502 stay in the system for dmv to see to pair up with the p/w again or do we have to do another one even tho the mistake had nothing to do with the reject.	Will get back to you on this after discussing with the DMV
So if we sold a vehicle and issued them with new plates we can't reuse the plates, would we have to surrender them?	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use these but you will need to send them back to the DMV.
So submitting a piece to NYS Dmv will now be 1.MCO/Title 2. MV82 original 3.Drivers license 4.Insurance id card. We will no longer need to send up a copy of the e-mv50?	You no longer have to send a copy of the eMV-50.
So the customer doesn't sign the eMV-50?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
so then how will they now the customer signed the mv50 and if we made a mistake and we need a new one.	The customer would have to sign another eMV-50
SO WE ARE CHARGED \$6.93 FOR EVERY CORRECTION?	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
So we do not need to send a sign copy of the emv50 to dmv?	Correct.
so we don't have to take a copy of the mv-50 to the dmv ?	Correct.
So when you bring the paperwork to DMV, they will jsut go on line to look at the MV50? We did not need to bring a copy there physically.	Correct.
SO WILL MILEAGE BE EDITABLE?	Yes for retail transfers.
So you enter online the print for customer to sign?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
Some things can be one-lined on paper MV-50's and accepted by the DMV still. We can no longer do this on Verifi without being charged for a whole new MV50 fee along with the transaction fee when adjusting information on the MV-50?	Unsure about this question. Please clarify.
Sorry might have typed that correctly..is there a way to edit something if you have already hit the submit button	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
STOCK NUMBERS ARE ISSUED NUMERICLY IN THE POLICE BOOKS HOW ARE WE GOING TO ISSUE STOCK # S WITH THE THIS SYSTEM	You can enter this in an optional field provided in VERIFI. VERIFI will not support the sequence of stock numbers, it is up to the Dealer user to enter this info
The DMV doesn't need a signed MV50 anymore	Correct.
The last webinar stated live support 8 AM to 6PM and this one is stating 6 AM to 8PM? Which is correct, please?	During Registration, the Help Desk is available from 9am - 5pm on weekdays. Once VERIFI is launched, VERIFI will operate a Help Desk to support Dealers. Help Desk services will be available 7 days a week, 365 days a year, from 6:00. 8:00 PM EST. Dealers can contact the Help Desk by one of the following methods - Phone: 1 833 VERIFINY (1-833-837-4346) Live Chat: Initiated within VERIFI Web Form: Initiated within VERIFI Email: dealersuccess@verifiny.com The Help Desk will also support a scheduled call back if requested by the Dealer.
The welcome letter mentions the dealer plate log. Where is that located on the website and is it mandatory to use it instead of the traditional hardcopy dealer plate log books?	There is a Plates/ITPs feature available to PIP dealers in VERIFI. You can log, manage and track Plates/ITPs in VERIFI.
THESE ARE THE SAME QUESTIONS WE HAVE NOW.	Unsure about this question. Please clarify.
THIS IS ALOT OF WORK FOR THE FINANCE DEPARTMENT AT TIME OF DELIVERY	Unsure about this question. Please clarify.
This is geared to automobile dealers, what about rv dealers	Unsure about this question. Please clarify.
This is just like the Webinar we just had a week or so ago - I thought this was a follow up?	Yes, to give members an opportunity to ask questions. Future Webinars will be more training/product-focused.
we are a fairly small gmc dealership	Unsure about this question. Please clarify.
We had one person sign up for 4 different dealerships, should each store sign up for their own store?	This is fine, as long as this individual is authorized to register these facilities.
We have wholesalers that go to the auctions. I presume that they can use the paper mv50's. Is that correct?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to account auction sales through the VERIFI system.
we know you cant sell a car without title, but how do we put a car into inventory without the title number?	Will get back to you on this after discussing with the DMV
WE NEED MV50 AND MV82 SIGNED FOR THE BANKS TO GET FUNDED	Will get back to you on this after discussing with the DMV
We purchase lease vehicles and we don't always know the owners name until we get the title back in the mail... can we leave blank and edit it when title comes in	Will get back to you on this after discussing with the DMV
We signed up during the 1st webinar and have not received the letter with the secret phrase yet. It as been 2 weeks.	The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail.
We still have to send a copy of a signed MV-50 to the bank for funding	Will get back to you on this after discussing with the DMV

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

We still have to send a copy of a signed MV-50 to the bank for funding	Will get back to you on this after discussing with the DMV
We still have to send a copy of a signed MV-50 to the bank for funding	
We still have to send a copy of a signed MV-50 to the bank for funding	Will get back to you on this after discussing with the DMV
We still have to send a copy of a signed MV-50 to the bank for funding	
WE STOCK VEHICLES IN EVERYDAY AND DONT HAVE THE MSO IS THAT GOING TO BE AN ISSUE	Will get back to you on this after discussing with the DMV
We use CDK. We have multiple facility id's, but in CDK, all of our units are entered as ONE facility. Is there a way to still integrate but delete units that don't belong to a certain facility?	The admin will send invitations to the facilities they want to link (from within VERIFI). Once these invitations are accepted, the facilities will be linked.
we are not getting audio but our computer seems fine	Sorry!
where is the temp registration	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
What about dealer to auction? will emv50 have to be used or paper mv50	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to acco auction sales through the VERIFI system.
WHAT ABOUT LEASE BUYOUT WERE YOU DO NOT HAVE THE TITLE WHEN STOCKING IN A VEHICLE	Will get back to you on this after discussing with the DMV
what about repo papers that dont have a title # to enter in ?	Will get back to you on this after discussing with the DMV
What about temporary registrations? What step do those get generated with?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
what about the temp certificate issued to the customer?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
what about the temporary reg?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
What about the temporary registrations? Will they print with the MV50 and we will hand to customer at delivery?	Yes. The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
What are we supposed to do with the dealer issued plates on cancelled deals, if that were to happen?	If you cancel the transfer, you can't reassign the plates that were issued in that transfer. The system will not let you reassign the plates.. You can't use thes but you will need to send them back to the DMV.
WHAT ARE YOU EXPRESS SHIPPING TO US? ARENT THESE ONLINE?	If you order paper books of MV-50s, MV-50Ws or MV-93s, you can use the Express Shipping option.
WHAT CAN BE CHANGED ONCE A VEHICLE IS ADDED	We'll give you the list of editable fields in the Book of Registry once this product feature has been approved by the DMV
What copy goes to DMV?	Unsure about this question. Please clarify.
WHAT DO DEALERS USE FOR A TEMPORARY REG FOR THE CUSTOMER TO DRIVE WITH	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
what do we do when a customer is buying their own lease? not turning it in	The options in VERIFI for this transaction
WHAT DO WE DO WITH PLATE THAN?	Unsure about this question. Please clarify.
What do we do with the MV-50 book we have now?	Dealers must keep books of secure paper MV-50s on hand as a backup or to use in these circumstances: - In the unlikely event that VERIFI becomes temporarily unavailable, Dealers can use secure paper MV-50s to record vehicle sales; - In case of a power or network outage at the Dealer's facility, Dealers can use secure paper MV-50s to record vehicle sales. However, once your access to restored, this information must be updated in VERIFI; Or, - For out-of-state vehicle sales and transfers
WHAT DOCUMENTS WILL NEED TO BE SENT TO DMV?	This process remains unchanged, however you won't need to submit a copy of the eMV-50
what does the customer sign?	There is a section for customer signature on the customer copy of the eMV-50 that you can print from VERIFI. The customer will sign the customer copy of 50 and it is for their records. You don't need to send a copy of the eMV-50 to DMV.
what happens if a wholesale vehicle is sold at auction and all the paperwork is completed then the vehicle goes into abritratuin and the dealer has to take it back how do we do that --	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to acco auction sales through the VERIFI system.
WHAT HAPPENS IF I ENTER THE WRONG MILEAGE AND DONT REALIZE UNTIL THE VEHICLE IS SOLD. HOW DO I FIX MY BOOKS	You can fix mileage entries for retail transfers while submitting the eMV-50
What happens if the administrator with the master account leaves? How do we reassign a new administrator?	Will get back to you on this after discussing with the DMV
What happens if you are missing a plate from your plate order? Can you request the next plate in sequence?	Yes, if a plate is missing (or damaged), you would record it and report it when you receive and check your box of plates. You will be able to use the next pla system will pick it automatically)
What happens when you get a vehicle from a dealer trade and they don't remove it from their BOR and I go to add it to ours? Just have to wait for them? Since it can't be in two? or how does that work?	Will get back to you on this after discussing with the DMV
what if milage is entered incorrectly?	You can fix mileage entries for retail transfers while submitting the eMV-50
What if the admin has multiple facility numbers?	The admin will send invitations to the facilities they want to link (from within VERIFI). Once these invitations are accepted, the facilities will be linked.
What if the miles are entered incorrectly?	You can fix mileage entries for retail transfers while submitting the eMV-50
WHAT IF THE MV50 IS SUBMITTED TO DMV AND THE LIEN IS INCORRECT. HOW DO YOU GO ABOUT FIXING THE LIEN (0 OR 1) ONCE THE MV50 HAS BEEN SUBMITTED	If you need to correct it on a submitted transfer, you will be charged a new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
what if we dealer trade within ny but then dealer trade out of state or sell out of state how do we get paper mv50 from other dealer	Will get back to you on this after discussing with the DMV
what if we need to void a vehicle ?	You can delete a vehicle in the Book of Registry.
WHAT IF YOU DON'T HAVE THE TITLE YET -- OUT OF STATE PAYOFF, BANK HOLDS TITLE	Will get back to you on this after discussing with the DMV
what if you don't use a DMS system? Small used car lot that hand writes everything	We can help you upload this information in VERIFI, or you can add all your vehicles to the VERIFI Book of Registry via the Add Vehicle screens.
What if you participate with the OLRs system	Unsure about this question. Please clarify.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

What is a non exempt dealership	<p>Non Exempt dealers are all dealers who have to use VERIFI. All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria DMV uses to determine whether an exemption request will be granted.</p> <p>Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the De Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.</p>
What is available to send in to banks, they require mv50	Will get back to you on this after discussing with the DMV
what is taken down to the dmv to register the customers unit	This process remains unchanged, however you won't need to submit a copy of the eMV-50
What is the dealers advantage of doing it this way over paper?	<p>All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria DMV determine whether an exemption request will be granted.</p> <p>Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the De Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.</p>
What is the MV465 Form?	This is a cover sheet transmittal form
What is the time frame from date of delivery that book of registry entry needs to be completed?	This process remains unchanged so instead of entering information into your paper Book of Registry, you would enter information into your VERIFI Book of
What is the time frame that we have to submit an mv50?	You will submit the eMV-50 at the time of transfer/sale.
What is the time frame to get the paperwork to our physical DMV?	This remains unchanged (5 days).
What paperwork gets physically sent to the DMV?	This process remains unchanged, however you won't need to submit a copy of the eMV-50
what reports are available regarding the charges so we know which of our companies to charge?	Reports will be generated by Facility ID and you will be able to track charges by Facility.
What will the temporary registration look like on plate transfers?	The plate number goes on the TCR. The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
what happens if we have a cancelled sale after everything is submitted?	You can cancel a transfer in VERIFI before the registration has been processed. The vehicle will move back to your Active Vehicles Inventory from the Sold Vehicle Inventory.
When a customer buys out their lease how do we enter the vehicle in the book of registry without a title and how do we do an emv50?	Will get back to you on this after discussing with the DMV
WHEN DO WE GET THE TEMP REG - CAN WE PRINT OUT FROM THE SAVE OR DO WE HAVE TO SUBMIT	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
When does this go into effect?	VERIFI is scheduled to be launched in the Summer of 2018 and all Non Exempt dealers will be required to use VERIFI.
When should we expect to receive our shared secret passcode....We registered right after the last webinar confirmed with verify the registration went through and still have not received our passcode?	The first batch went out on 5/4. You should receive them within 5 - 7 business days via USPS mail.
WHEN SOMETHING IS MODIFIED WILL IT SHOW THE USER THAT CHANGED THE INFORMATION??	Yes.
WHEN WE ADD THE INSPECTION WILL THERE BE A FEE?	Unsure about this question. Please clarify.
when we create a mv50 and save it to draft can we submit it a day later and will it show the date as the day we created it or the day we submitted it?	The date that it was submitted.
WHEN WE SUBMIT OUR PAPERWORK TO DMV, NO COPY OF AN MV50 IS NEEDED?	You don't have to submit a copy of the eMV-50 with the paperwork
WHEN WE SUBMIT THE PAPERS TO DMV, DO WE SUBMIT THE CUSTOMER COPY OR THE DEALER COPY ALSO HAVE SPACE FOR SIGNATURE?	You don't have to submit a copy of the eMV-50 with the paperwork
WHERE DO WE FIND THE MV-50 TCR TO PUT ON THE VEHICLE WHEN THE CUST GETS READY TO LEAVE THE LOT.	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
where do we get the temporary reg that goes in the customers window?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
where do we let you know when we use a paper mv 50?	VERIFI will let you record the paper MV-50 number on the Transfers screen.
WHERE DOES THE 45 DAY TEMP FOR THE WINDOW COME FROM	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Where does the temporary sticker come from?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Where is the temp reg printed?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Where is the temporary registration?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Where will we get the temporary/MV53?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
who is exempt	<p>The DMV Commissioner's Rules and Regulations lay out the criteria DMV uses to determine whether an exemption request will be granted.</p> <p>Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the De Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.</p>
why cant you have two book of registry	Each facility has one Book of Registry in VERIFI.
Why doesn't our local DMV know anything about this change?	Will get back to you on this after discussing with the DMV
Will automate integrate with this?	We've reached out to Auto/Mate and shared DMS integration details with them.
will dmv accept your printed mv82	Yes. The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
Will floorplan companies accept them?	Unsure about this question. Please clarify.
will inspection numbers populate from the system	No.

Q & A's From NYSADA's Verify Electronic MV-50 Follow-Up Webinar

will it pull customer and vehicle info from DMS into Book of Reg and MV50 or will it all have to be manually entered?	Only Book of Registry integration with DMS is planned at the moment. eMV-50 information will have to be entered in VERIFI
will it pull customer and vehicle info from DMS into Book of Reg and MV50 or will it all have to be manually entered?	Only Book of Registry integration with DMS is planned at the moment. eMV-50 information will have to be entered in VERIFI
will it pull customer and vehicle info from DMS into Book of Reg and MV50 or will it all have to be manually entered?	
will it pull the stock #'s into VERIFI?	You can enter this in an optional field provided in VERIFI. VERIFI will not support the sequence of stock numbers, it is up to the Dealer user to enter this info
will it tell you who made the change to the bBOR	Yes
Will the customer sign electronically	No, the customer would sign the customer copy of the eMV-50 printed from VERIFI
Will the DMV require a signature on the MV-82 when registering the vehicle if we use the one on Verifi?	This remains unchanged. The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
will the online mv50 be mandatory?	Yes. All dealerships that do not have an approved exemption request must use VERIFI. The DMV Commissioner's Rules and Regulations lay out the criteria to determine whether an exemption request will be granted. Registered dealers may request exemption from VERIFI pursuant to Part 78.9 of the Commissioner's Rules and Regulations. To be eligible for exemption, they must: (a) sell fewer than ten vehicles per year, and (b) have two or fewer dealer demonstration and/or transporter plates, and (c) not be enrolled in the Dealer Partnering Program or the Dealer Plate Issuance Program, and (d) have not had a dealer registration suspended or revoked since the effective date of the aforementioned rule. Your request will be denied if you do not meet all the requirements. However, dealers who are eligible for exemption from VERIFI may choose to enroll in the program.
will the verifi system work with the inspection machine system through albany	No
Will there be a field to log the transmittal number as well as the date the paperwork was physically submitted to the DMV as it is in the physical dealer plate log?	The MV-465 will be available in VERIFI. You will also be able to enter the date paperwork was submitted to DMV for each transaction
will there still be a paper temporary registration for vehicles?	The TCR is available from the Transfer history and Book of Registry for that VIN when applicable. You can print it and cut it out for the windshield.
Will this be the same for the mv82, no signature?	This remains unchanged. The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
WILL THIS DO AWAY WITH THE POLICE BOOK	The VERIFI Book of Registry replaces the paper Book of Registry.
WILL THIS EFFECT INTRANSITS	You order these from DMV but you can log, manage and track them in VERIFI.
Will Verifi contact our dms provider	Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com ; the Vanguard team will respond with details about optional integration
Will VERIFI integrate with DEALERTRACK DMS?	We've reached out to DealerTrack and other DMS providers and provided them integration information. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com ; the Vanguard team will respond with details about the optional integration
Will we be able to access the inspection numbers from VIP system or will they be integrated based on VIN?	No
will we be ordering plates through verifi	You order these from DMV (this remains unchanged) but you can log, manage and track them in VERIFI.
Will we be printing the MV50 and MV82's from each transaction, having the customer sign and then take these to our local DMV office with the license, title, etc?	Yes. But you don't need to submit a copy of the eMV-50 to the DMV.
will we be sending signed copies of emv50 to DMV	You don't need to submit a copy of the eMV-50 to the DMV.
Will we have to update this log and upload the vehicle into our DMS systems?	Unsure about this question. Please clarify.
WILL WE HAVE TO USE EMV50'S FOR WHOLESALERS AS WELL? WHAT IF WHOLESALERS DON'T HAVE A COMPUTER?	Will get back to you on this after discussing with the DMV
WILL WE SCAN THE PAPER WORK TO DMV OR WILL WE KEEP SENDING TRANSMITTALS	This process remains unchanged.
Will you be looking at generating MV900 with lien codes too?	No
Will you go over the DMS integration in the webinar?	We've reached out to 45 or so DMS providers and provided them integration information. Please contact dms@verifiny.com or have your DMS contact reach out via email to dms@verifiny.com ; the Vanguard team will respond with details about the optional integration
WILL YOU STILL BE REQUIRING AN MV-82?	Yes, this remains unchanged. The MV-82 is available in VERIFI with some pre-populated information, you can print it and write-in additional information.
With auction purchases we do not receive the title for some time. How would that work with the previous owner not being known at time of purchase?	The DMV and Vanguard are actively working with representatives from the major wholesale auto auctions and determining best practice solutions to account for auction sales through the VERIFI system.
With DMS integration, does Stock # pull over?	You can enter this in an optional field provided in VERIFI. VERIFI will not support the sequence of stock numbers, it is up to the Dealer user to enter this info
won't there be more opportunity for mis-spellings and incorrect info having to do this electronically instead of having the info pulled from our dms?	Perhaps. We want to integrate with the various DMS, but it is optional.
WOULD EVERY CORRECTION BE CONSIDERED A "NEW" MV50 & WE WILL GET CHARGED THE \$6.93?	If the eMV-50 has been saved, you will be able to correct it without a new charge (\$5 + \$1.93). If you need to correct it on a submitted transfer, you will be charged a new fee (\$5 + \$1.93). You can make this correction before the registration has been processed.
WOULD I STILL BE PRINTING THE ACTUAL INTRANSIT PERMIT?	Yes, this remains unchanged.
you dont seem to be answering the questions	Sorry, Peter Marthy was moderating the questions. Written replies are being provided for questions we were unable to address in the Webinar.
you mention 2 passcode ,one for the email ,the other for the landline /cell ,how will the second code be entered	There is a field on the Registration form for both verification codes.